

## Chrome and Edge help guide.

Should your CDs/USBs not run perfectly as intended, this guide should help you to fix most common problems that that you may encounter.

If you are encounter one of the problems listed, simply go to the corresponding number in the document.

(This document was put together on Windows 10 with and Chrome version 59.0.3071.115 and Edge 38.14393.0.0 and adobe flash player version 26).

1. [Check that Flash and Acrobat Reader installed.](#)
2. [No image appears when click on a button](#)

**Please note that Acrobat PDF Reader is not supported in Google Chrome or Microsoft Edge.**

**Therefore if you want to continue to use Chrome/Edge, you don't need to have Acrobat PDF Reader installed and you will not have access to toolbars.**

1. Always check that you have “adobe flash player” and “adobe acrobat reader” installed first.

To do this, double click index.htm – if an image appears – then you have adobe flash player.

Navigate to the CD. To do this easily – rather than looking for My Computer on the desktop, press and hold the windows key on the keyboard (most keyboards have this) and press the “R” key.

In the run dialog box that appears, type “explorer” (without the speech marks).

Click on “This PC” on the left hand of the window that has opened.

Find the CD/USB drive, right click and select Open.

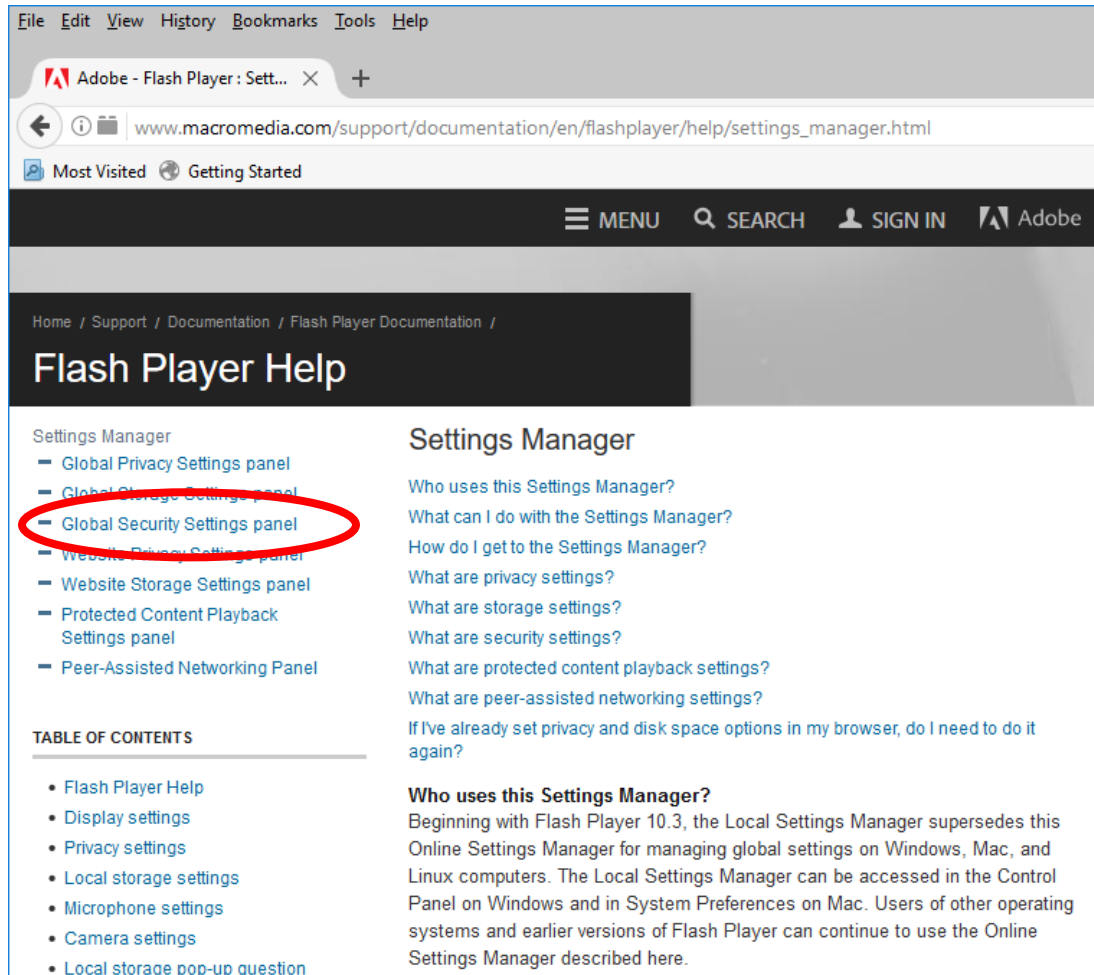
The pdfs are in a long list on a CD (or on the newest CDs or USBs, they are in a numbered folder (for example 466). Find a pdf and double click one. This should open in Acrobat Reader.

If any of these items are not installed, then install them now.

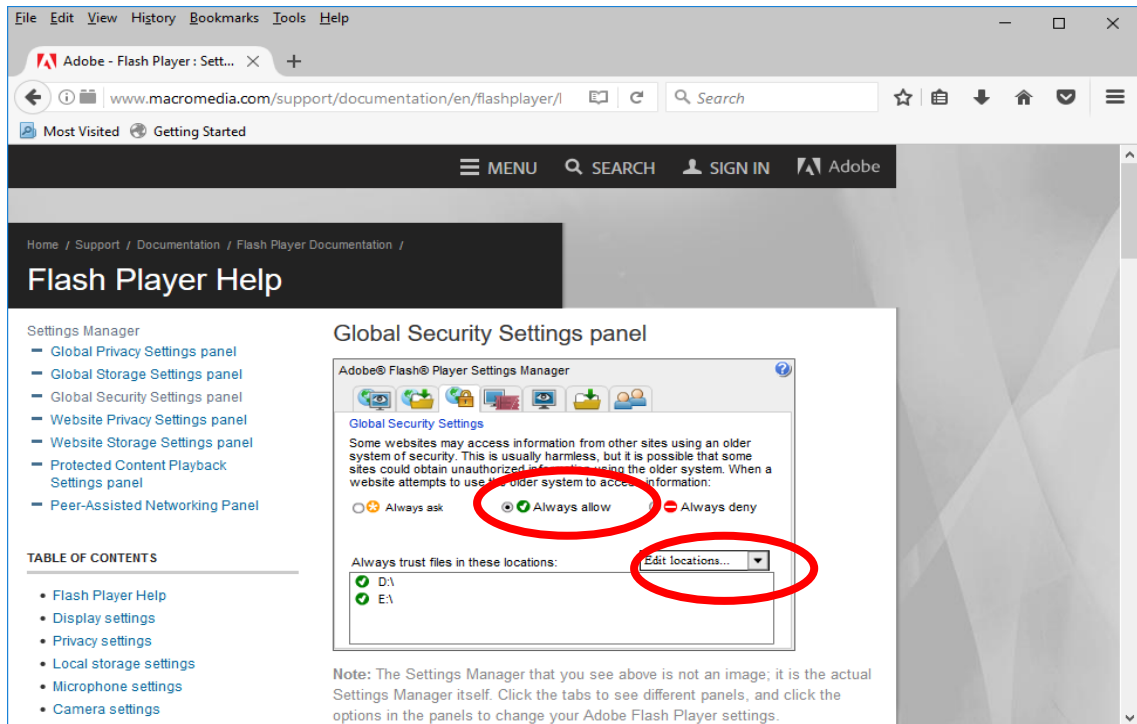
2. If the interface runs, but when you click on an image, nothing happens, you need to change the global settings.

Click your right mouse button on the main window and Choose Global Settings...

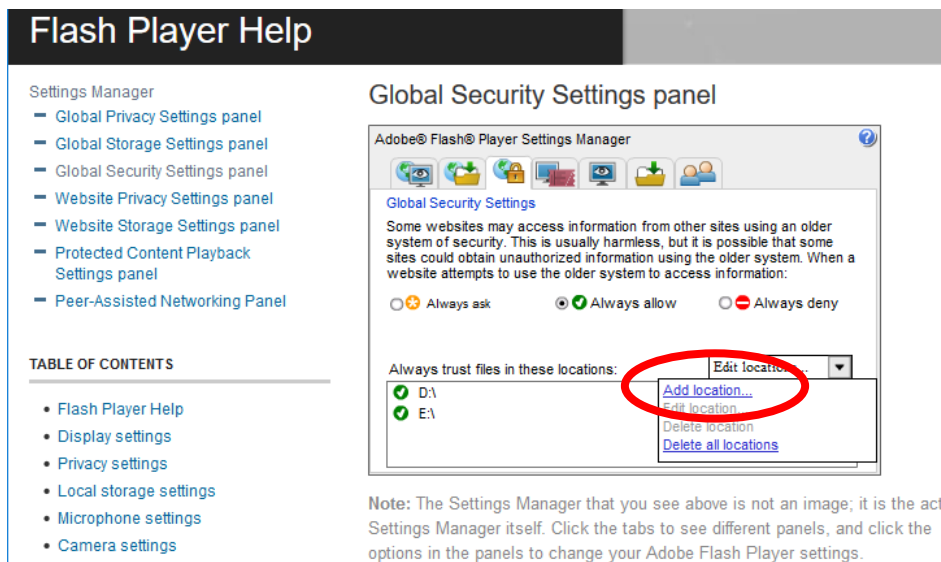
The following web page will open. Click on the Global Security Settings option.



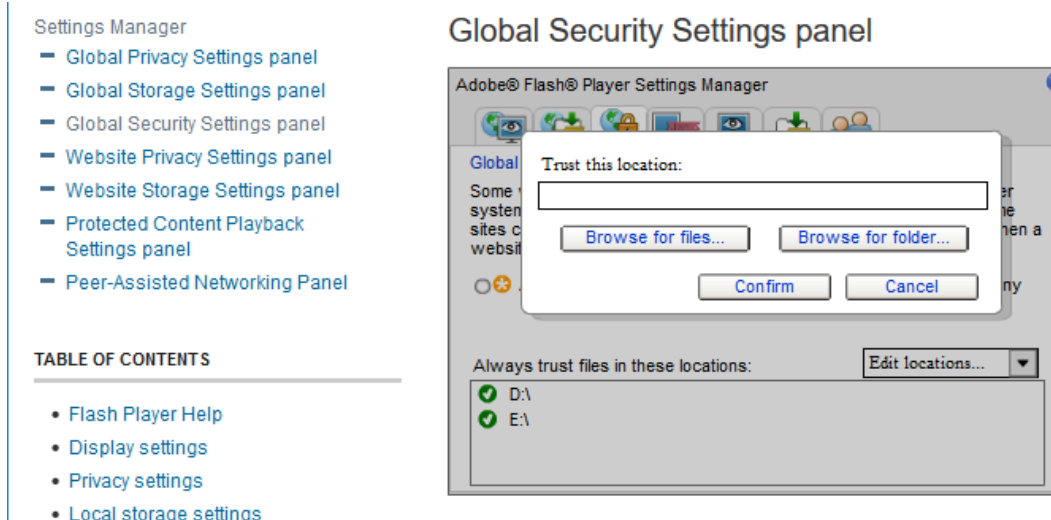
The following panel will appear on the page.



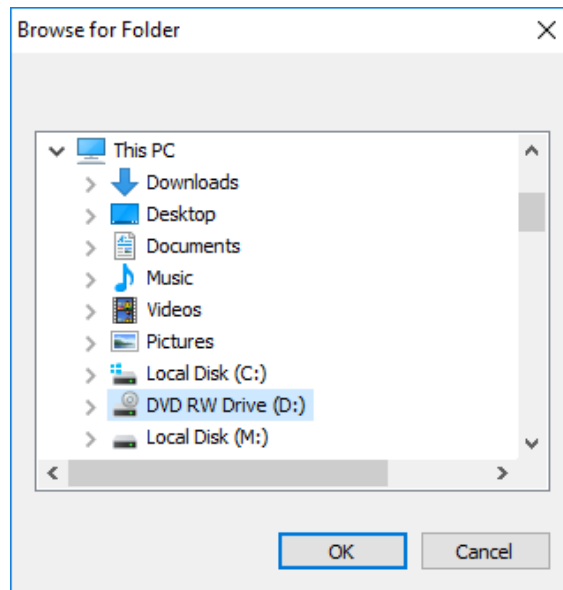
Click on the always allow button, then click edit locations.  
Choose "Add location".



Then from the box that appears, click the option "Browse for folder..."



Choose the CD or USB drive that you are working with and then click OK.



You can now close the webpage, and restart your CD/USB.